



2011-7

NATIONAL SHERIFFS' ASSOCIATION SUPPORTS ENHANCED CALL VERIFICATION

WHEREAS, homeland security has put new demands on law enforcement resources; and,

WHEREAS, results from studies initiated by the alarm industry indicate that Enhanced Call Verification (two or more calls prior to request for dispatch) significantly reduce alarm dispatches, thereby freeing up law enforcement resources that can be redirected to Homeland Security issues; and now

THEREFORE, BE IT RESOLVED, the National Sheriffs' Association urges all alarm companies to immediately implement Enhanced Call Verification (multiple call) procedures to be used by the central station monitoring center prior to law enforcement dispatch on all alarm signals from customer alarms; and

BE IT FURTHER RESOLVED, that the National Sheriffs' Association supports local jurisdiction efforts to adopt procedures or ordinances mandating enhanced or multiple call verification procedures; and

BE IT FURTHER RESOLVED, that the National Sheriffs' Association requests that all citizens using residential and commercial alarm systems accept and support this national best practice to reduce unnecessary dispatches.

Adopted at a Meeting of the General Membership in St. Louis, MO on June 20, 2011.